

Advisory Panel

Terms of Reference





Role of the Advisory Panel

- 1. To act as an Advisory Panel to the Head of Redress and the Cosmetic Redress Scheme Board in all matters relating to the running of the Cosmetic Redress Scheme.
- To refer matters of consideration to the Head of Redress and Cosmetic Redress Scheme Board including where appropriate changes in the law resultant from new, modified or changed legislation, subject to legal challenge or current case law precedent.
- 3. To represent, report to and inform the Head of Redress and the Cosmetic Redress Scheme of developments within their relevant area of expertise that may have bearing on the Cosmetic Redress Scheme.
- 4. To scrutinise and maintain the Head of Redress' impartiality and if necessary to make recommendations relating to the resourcing of the Head of Redress' department.
- 5. To undertake, investigate and to make recommendation on the conduct or resultant change in the suitability of the position the Head of Redress in accordance with the Terms of Reference of the Cosmetic Redress Scheme and his appointment and to include where appropriate, draft and pass a motion of no confidence in the Head of Redress.
- 6. Each Advisory Panel Member can publicise their role within the Cosmetic Redress Scheme to their own area of expertise.
- 7. Each Advisory Panel Member will be expected to provide a short report on their specific area of expertise for the Cosmetic Redress Scheme annual report.

Remuneration

- 8. Each Member may be remunerated depending on the time they spend on Cosmetic Redress Scheme business.
- 9. There will be a meeting fee of £350 for each Member and also reasonable travel expenses for attending. The Member will be expected to send an invoice for their fee.

Constitution and Remit of the Advisory Panel

- 10. The Advisory Panel and any subsequent members will be appointed by the Cosmetic Redress Scheme Board in consultation with the Head of Redress and the current Advisory Panel where appropriated.
- 11. Sector organisations and/or individuals may nominate Advisory Panel members on the basis of addition or replacement to the Advisory Panel.
- 12. A sector organisation may be any organisation with no fiduciary interest or control over the Cosmetic Redress Scheme or any company with a share of control over the Cosmetic Redress Scheme.



Constitution and Remit of the Advisory Panel continued

- 13. Any individual member of the Advisory Panel should have no interest, share or financial benefit from the Cosmetic Redress Scheme other than the remuneration and expenses agreed by the Cosmetic Redress Scheme for activities involved in their role on the Advisory Panel.
- 14. The Advisory Panel may invite for a limited basis, others who are not members, but can offer expertise that would be useful or essential to a particular matter or function.
- 15. Such invitees are at the discretion of the Advisory Panel with the Head of Redress having final decision on the invitees attendance.
- 16. The Cosmetic Redress Scheme Board may appoint an individual to attend the Advisory Panel at their discretion to represent their interests. Such a member will not have any voting rights.
- 17. The Cosmetic Redress Scheme Board may appoint an individual to assist, minute and support the Advisory Panel. The individual will be bound by the authority of the Advisory Panel and subject to any appropriate confidentiality obligations.
- 18. Cosmetic Redress Scheme Board or Advisory Panel may request to remove any panel member they feel have transgressed the Term of Reference of the Advisory Panel or prejudiced the position of the Cosmetic Redress Scheme or their owners. The removal of the Advisory Panel Member will be subject to a majority vote made by the remaining Advisory Panel Members. Should the Vote be evenly matched, the final vote will be made by the Head of Redress.
- 19. Cosmetic Panel may expel or suspend any member of the Advisory Panel for breach of confidence, misconduct leading to the breaking of the Terms of Reference or any conduct that brings The Cosmetic Redress Scheme or its Advisory Council or its Board into disrepute.
- 20. The Cosmetic Redress Scheme Board may dissolve the Advisory Panel following a six months' notice for any reason.
- 21. Any expulsion or suspension must be notified to the Cosmetic Redress Scheme Board with reasons provided. The Board may object to, but not overturn the decision.
- 22. The Advisory Panel cannot expel or suspend the Head of Redress. The Advisory Panel can however pass a motion of no confidence in the Head of Redress. This motion would then be passed to the Cosmetic Redress Scheme Board. The Cosmetic Redress Scheme Board would then consider the reasons for the motion being passed, and if they feel that the Head of Redress has materially breached his terms of appointment then he may be dismissed.



Cosmetic Redress Scheme

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HF Resolution Ltd trading as Cosmetic Redress Scheme

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